

# BREAKING THE SILENCE

## QUICK REFERENCE :: CONTACTS

**Report To:** \_\_\_\_\_

**Child Protection Unit:** 02 9690 9324 or 0427 421 467  
emcclean@pcnsw.org.au

**National:** Kids Help Line – 1800 55 1800

**NSW:** DoCS Help Line 13 21 11  
DoCS Mandatory Reporting Line – 133 627

**ACT:** CYFS– (Sth) 02 62071466 or  
(Nth) 02 62071069 or (ah) 02 62070720

**NT:** F&CSO Reporting line – 1800 700 250

**QLD:** Dept of Families  
0732248045 or (ah) 1800 811 810  
Crisis Care – 07 3235 9999 or 1800 177 135

**SA:** Child Abuse Report line – 13 14 78

**TAS:** Human Services (24 hrs)  
1300 737 639 or 03 62307833

**VIC:** Human Services – 03 9616 777  
Child Protection Crisis Line (24 hrs) 13 12 78

**WA:** Family & Children's Services  
08 9222 2555 or 1800 622 258  
Department of Child Protection  
08 9223 111 or (24 hrs) 1800 199 008



# BREAKING THE SILENCE

## QUICK CHECK FOR LEADERS



# WHAT TO DO

## IF SOMEONE TELLS YOU THEY HAVE BEEN ABUSED:

1. Listen, listen, listen... and don't add anything.
2. Ascertain the gist of the allegation.
  - Obtain appropriate details.
  - Ask what can be done to ensure that they feel safe.

Don't be afraid to show how you feel:

*"I think you have been very brave to tell me this," or "I can see you have suffered a lot."*

### **YOU NEED TO SAY:**

**"Abuse is a terrible thing,"  
"You are not alone."**

3. Provide details of the process
4. Make notes of what was said and report it

# REPORTABLE CONDUCT

## CLARIFYING WHAT IS REPORTABLE CONDUCT

Reportable conduct is any sexual offence, or sexual misconduct, committed against with or in the presence of a child or in the presence of a child or young person, including

- child pornography offence
- any assault, ill treatment or neglect of a child or young person, or
- any behaviour that causes psychological harm to a child or young person, whether or not these actions take place with the consent of the child or young person.

This includes emotional, physical, sexual abuse, neglect and domestic violence.

*SEE COMMISSION FOR CHILDREN AND YOUNG PEOPLE ACT 1998 AND THE OMBUDSMAN ACT 1974.*

Abuse of Authority is where an individual, an institution or a process is such that the victim feels that they have no choice or are so persuaded by the power over them that they take actions or participate in activities that are harmful to themselves. It also includes instances where the person in a position of authority within the church acts in a sexual way towards someone under their authority or takes advantage of their authority for personal gain.